



What's so great about Akros?

At Akros, we bring innovative ideas for gathering and using data to development challenges through a “boots on the ground” approach. We’ve built our organizational culture and nuanced approach to implementation by being where our work is. Akros has been supporting government and partner counterparts from our home base in Lusaka, Zambia for over 10 years. This close, on the ground, partnership has helped to contextualize our work to ensure that we are only scaling the ideas and approaches which will work and will be sustained in under-resourced settings over time.

What impactful projects are we supporting in Liberia and Benin?

Akros is designing, building and implementing systems that make a significant health impact in cost-effective ways. Akros, in collaboration with eGov, is supporting a project that will support digital data collection and service delivery inline with the strategic plan of the Ministries of Health in Liberia and Benin. Akros will support the testing and pilot of the DIGIT system in Liberia and Benin in a staged manner, exploring feasibility and scale in an iterative fashion.

Position overview:

We are looking for a skilled, **business analyst** who has significant experience handling end to end program implementations, particularly implementations of digital data systems. This individual will support the testing and piloting of DIGIT (Digital Infrastructure for Governance, Impact and Transformation), which is a digital public good. DIGIT is an open, interoperable free-to-use platform that offers solutions for citizens, first mile employees, administrators, commercial players and policy makers.

The business analyst will support Akros’ in-country presence and close working relationships with the Ministry of Health to spearhead coordination with stakeholders and will maintain a strong understanding of all moving pieces within the project. Best candidates will be ready to jump in and work with highly technical teams to ensure DIGIT is implemented in line with requirements. The individual will coordinate with other project stakeholders to ensure that the project is adequately monitored and evaluated, and that all perspectives and experiences are captured and incorporated into learnings for future improvement and iteration. The business analyst will also work with implementation teams to understand existing country and use case context, and to configure and deploy the existing open-source platform to swiftly meet field needs. The business analyst will coordinate and lead training of trainer events and capacity building exercises prior and during implementation of DIGIT.

Specific Responsibilities

- Represent Akros to the government and implementing partners. Liaise with Health Programs and in-country implementing partners to build capacity for planning, facilitate integrations with existing datasets, and guide end user training and operational management for health workers who are administering interventions.
- Support the implementation and use of data and tools during data collection activities for all targeted districts;
- Collaborate with Akros teams and partner software development team(s) through participation on quality assurance and live-fire field tests of the mobile application, forms and web interface, and program manager dashboards.



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- Support the documentation and adaptation of standard operating procedures and protocols for implementation in Liberia and Benin.
- Conduct in-country data collector training, including training and support for decision-making protocols in the targeted districts/provinces.
- Work alongside provincial ministries of health and in-country staff and partners to provide in-field support for the duration of the campaign in the targeted areas, according to program protocols.
- Work with the Ministry of Health in Liberia and Benin and stakeholders to identify key champions at national, province, and district level and train and transfer capacity to these local personnel to support the planning, data collector training and in-field support activities during subsequent campaigns and data collection.
- Engage national and local stakeholders in Liberia and Benin to solicit feedback and identify areas for improvement, including the identification of additional tools and processes that could increase efficiency, as well as overall program performance.
- Document best practices for system configuration, protocol design, and end user training.
- Actively participate in design team discussions of new product features.

Qualifications

Akros employs passionate, results-orientated self-starters who are willing to take the plunge with us. We are an energetic, fast moving team who often have to divide and conquer to get the job done. We are looking for people to invest in, to learn from, and to share and grow our lessons learned so far. And we are looking for those who can bring new ideas, new perspectives and new bursts of energy and innovation to our team. We have a deep history of people coming to Akros, coming alongside our founders, supporting the same vision they are seeing: to make tangible impact in sustainable ways for the vulnerable populations we are working among. Many past employees or fellows have created a lasting legacy at Akros through their own innovations which we have helped expand, and in some cases take to scale. If you have an idea that is going to create impact on global health and it fits within our wheelhouse - we are willing to help take that idea to fruition.

The appropriate candidate will possess:

- Highly proficient English and French fluency - written and verbal communication**
- 3-5 years of experience in requirements gathering, documenting and getting it signed off from customers, supporting UAT with customers.
- Experience in handling mid or large scale implementations (end-to-end)
- Excellent in BRD, FRS, DFD, User Manuals, UML and other business analysis tools.
- Excellent in preparing functional test cases along with QA Team and ensuring the quality of deliverables.
- Excellent communication skills, with the ability to talk and present to a range of audiences and conduct impactful demos.
- Passion for creating solutions with a positive attitude to change.
- Excellent analytical skills and an informed, evidence-based approach.
- Preferably good understanding of information technology applications in the public sector.

Term, Location and Payment



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This position will begin immediately and be for a period of 12 months with possible extension. Salary DOE.

To apply, please forward a current CV, three current references and a covering letter to: careers@akros.com with "Liberia/Benin Business Analyst" in the subject line. Akros is hiring this position immediately.