

Community-Level Surveillance

Akros – Lusaka, Zambia



Background

Akros strengthens national health systems in developing countries. We pride ourselves in our ground-level knowledge of the health systems where we work, and our ability to provide novel, lasting solutions implemented in developing regions.

General Responsibilities

The Akros Surveillance Officer will assist in the planning, coordination, development and oversight of assigned districts in supporting community-level surveillance across multiple programs. This position will liaise with stakeholders from the donor organization, key GRZ officials across Ministries at the central, provincial and district levels, traditional leaders, village-level stakeholders and Akros senior management to facilitate program objectives and optimize resource flow.

The ideal candidate will be able to work across multiple programmatic areas to support implementation of all Akros programs in his/her assigned districts. The candidate will be able to manage various programmatic deadlines, identify best practices and leverage implementation efforts across multiple programs to successfully manage his/her assigned districts.

Specific Responsibilities

- Develop collaborative working relationships with key stakeholders at district and sub-district level.
- Coordinate programmatic trainings and supervision efforts within assigned districts.
- Monitor program progress through the information management system (IMS), liaise with the districts to encourage reporting, feedback and monitoring of volunteers and technocrats.
- Proactively schedule meetings with the Program Manager to assess delivery status.
- Assist with indicator development, research framework and impact assessments as necessary.
- On a routine basis, assess whether project activities are sufficient to achieve proposed outcomes; develop and validate alternate strategies if not.
- Participate in program-related advocacy events as necessary.
- Proactively meet with key stakeholders at district and provincial level to strengthen program implementation.
- Manage all Akros-supported programs in assigned districts to ensure delivery schedules are successfully met.
- Leverage implementations across the various programs to identify best practices and mitigate challenges.

Reporting

The Surveillance Officer will report directly to the assigned Program Manager or Deputy Manager. Monthly staff meetings and individual performance reviews will be conducted to backstop project delivery and ensure achievement of project objectives.

Minimum Qualifications

- Bachelors degree (required) in relevant field
- 1-3 years experience with rural community-level field work, including working with traditional leaders and other sub-district officials
- Demonstrable experience working with government officials at all levels of the political hierarchy
- Must be able to translate data into key actions to meet program goals
- Self-starter who is able to work with a team and individually
- Excellent computer skills with experience using Excel, Word, PowerPoint
- Candidate should be highly productive and internally motivated
- Candidate should work well against complex and challenging delivery schedules
- Candidate should be culturally adaptable and sensitive
- Field experience in rural Zambia required

Location, Term, and Travel

This position is based in Lusaka, Zambia, and will begin on or about September 1, 2016 up to December 31, 2016. Extensions may be available contingent upon performance and donor funding. This position requires roughly 75% travel within Zambia.

Application Instructions

Interested candidates should forward a cover letter, current CV and three references to: careers@akros.com and use "Akros Surveillance Officer" as the subject line. Do not send copies of school certificates or transcripts.

Interviews will be conducted on a rolling basis.